



26th February 2018

Dear parents and carers,

RE: Communication with School

Over the weekend, our computer systems were infected by a virus, which has caused considerable disruption to our IT systems. We are not anticipating any long term issues, however in the short term:

- The school email system is currently down. This means that staff and students cannot access any emails which have been sent, or reply to any emails previously received.
- Access to the internet and Wollaston network folders have been disabled whilst the IT team resolve the issue.
- All school PCs and laptops can only be used once they have been scanned by the IT team and any issues resolved. This is obviously a labour intensive process and some lessons which ordinarily would have involved work on computer have been adapted to avoid the use of technology.

In light of the above, we have allowed some 6th form students to work from home if they have parental permission to leave the site. We would also ask that parents contact the school via telephone until our email system is fully operational again.

Our IT team have been working incredibly hard to remedy the current situation and many of the school systems will come back on line during the next 48 hours. However, remote access to school systems may take a number of days before being reinstated.

Winter Weather Warning

Parents will be aware that some wintery weather is forecast over the next few days. If there are any messages for parents regarding the weather, we will ensure that this information is displayed on the school website (which is fully operational) as well as via our email and intouch systems, once these come back on line.

We apologise for any inconvenience caused by this disruption to our IT services and thank you for your continued support of Wollaston School.

Yours sincerely,

Mr J Birkett

Headteacher

